

Booking Terms and Conditions for Meanwood Pizza Co

1. Deposit and Payment Schedule:

To secure a booking, a **20%** deposit is required upon reservation.

The remaining **80%** balance is due **one calendar month** before the scheduled event date.

2. Minimum Spend Requirement:

A minimum spend requirement may apply to your booking. This amount will be clearly outlined in the invoice provided upon confirmation of your reservation.

3. Non-Refundable Deposit:

The initial deposit is non-refundable. It serves to secure our services for your chosen date and contributes towards the minimum spend, if applicable.

4. Failure to Meet Minimum Spend:

Should the total sales fall below the minimum spend requirement outlined in the invoice, no refund will be issued. The deposit and any additional payments made will be considered full or partial fulfilment of the minimum spend commitment.

5. Exceeding Invoiced Amount:

If sales during the event exceed the invoiced amount, we will be happy to issue a full refund within 7 days, including your initial deposit.

6. Cancellation Policy:

Cancellations made within 14 days of the event will result in the full invoice amount being due. Cancellations with at least 15 days' notice will receive a full refund, minus the non-refundable deposit.

7. Event Date Change:

Requests to change the event date must be submitted at least 14 days in advance and are subject to availability.

8. Force Majeure and Unforeseen Circumstances:

In cases of unforeseen circumstances, such as natural disasters or events beyond our control, we reserve the right to discuss alternative arrangements or refunds on a case-by-case basis.

Should unforeseen circumstances necessitate our cancellation of the booking, we will strive to provide you with as much advance notice as possible.

A full refund will be issued within 24 hours.

9. Final Guest Count:

A final guest count must be provided no later than *10 days before the event*. Adjustments to the invoice will not be made for a decrease in guest count after this deadline.

10. Allergens and Dietary Requirements:

We are committed to accommodating your guests' dietary needs and controlling allergens to the best of our ability. Please inform us of any allergies or specific food requirements at the time of booking so they can be incorporated into your quote and confirmed with the final guest count.

In rare instances, we may be unable to cater to certain dietary restrictions, particularly severe allergies.

By proceeding with a booking, you acknowledge and agree to these terms and conditions. For any questions or concerns, please do not hesitate to contact us.